



A GUIDE FOR BUSINESSES

RANDWICK, KENSINGTON AND KINGSFORD

We're Building **TOMORROW'S**
SYDNEYTM

mysydney.nsw.gov.au

BUILDING SYDNEY'S TRANSPORT FUTURE

Light Rail is coming to improve connections to Randwick, Kensington and Kingsford. Sydney Light Rail will provide clean, reliable public transport from Kingsford and Randwick to the CBD via Kensington, Moore Park and Surry Hills.

Sydney Light Rail will build a positive future for businesses in your community with improved access to major sporting and entertainment facilities, education and hospital precincts.

Keep your business on the move during construction. There will be disruptions along the way, but benefits will be considerable once Sydney Light Rail is in operation.

During its construction we will all need to be flexible, positive and plan ahead.

The changes will impact three major areas:

ROADS AND TRAFFIC

- Construction of Sydney Light Rail in Randwick, Kensington and Kingsford is being staged across nine zones, and there will be a number of temporary and permanent lane closures. Consult livetraffic.com or call 132 701 to find out more.

PUBLIC TRANSPORT

- There will be impacts to bus services during construction.
- To help ease congestion during peak times you can advise customers and staff to plan ahead.
- Consult transportnsw.info or call 131 500.

DELIVERIES AND SERVICES

- During peak construction times, you may consider re-timing your deliveries. For assistance email the Sydney Light Rail Freight Team on SLRFreight@transport.nsw.gov.au

WORKING TOGETHER IN YOUR COMMUNITY

Building major infrastructure in Australia's busiest city will be challenging.

We're making every effort to minimise the disruptions to business and maintain customer flow through the city.



Construction companies will work to site-specific plans complying with environmental conditions of approval. Mitigation measures include:

- **Getting the job done as quickly as possible**
- **Reducing construction impacts where possible, including air quality, noise and vibration levels**
- **Keeping business owners and residents informed.**

Throughout the construction process, the highest priority will be given to maintaining local vehicle and pedestrian access.

The best way to keep abreast of what's going on is to follow the construction schedule on mysydney.com.au. You can also ring 1800 684 490 to voice any concerns about construction.

ALTRAC Light Rail, the contractor that will design, build and operate the light rail will be out in your local community. They can provide information about construction and how it may affect you.

KEEP BUSINESS MOVING DURING CONSTRUCTION



The long-term benefits for business from the new transport network will be enormous.

Construction does present challenges, but there are positive lessons to be learned from past experiences.

KEY TIPS ARE:

- **Stay informed of what is happening around your business at mysydney.com.au**
- **Always keep your customers informed**
- **Be mindful that construction workers are customers too**
- **Look at the positive ways you can market your business during construction**
- **Collaborate with other businesses and business groups to create network opportunities**
- **Take stock of your business:**
 - Review and update your business plan around what is taking place
 - Check your insurances, know what you are covered for.

CONNECTING BUSINESSES WITH SUPPORT AND ADVICE

RANDWICK CITY COUNCIL

Council has engaged Mr Chris Bastic as its Light Rail Business Liaison Officer.

Chris is working with Transport for NSW and ALTRAC to assist the local business community in mitigating the impacts of light rail construction on businesses along the route.

OFFICE OF THE NSW SMALL BUSINESS COMMISSIONER

The Small Biz Connect Program has two independent business advisors who can provide practical face to face and group advisory support to small businesses in Randwick, Kensington and Kingsford.

A Mandarin/Cantonese/Indonesian/Malaysian speaking multicultural advisor is available to help multilingual business owners.

We've translated this guide in a variety of languages. Please visit www.mysydney.com.au for more details.



CONNECTING BUSINESSES WITH SUPPORT AND ADVICE

KEY CONTACTS

ALTRAC LIGHT RAIL

For information about light rail construction and how it may affect you contact:

Phone **1800 684 490** or email SLRCommunity@acciona.com.au

For urgent enquiries or complaints during works, please contact the 24-hour Construction Response line on **1800 775 465**.

Project website: www.sydneylightrail.com.au

Facebook page: <https://www.facebook.com/SydneyLightRailProject>

RANDWICK CITY COUNCIL

For Council related enquiries including parking and business support initiatives contact:

Chris Bastic Email: Chris.bastic@gmail.com Phone: 0418 771 552

OFFICE OF THE NSW SMALL BUSINESS COMMISSIONER

For information on practical solutions for your business needs during construction and to book an appointment with your local Small Biz Connect advisor contact:

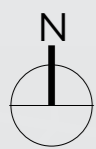
Phone **02 8866 3225** or visit www.smallbusiness.nsw.gov.au

FREIGHT ENQUIRIES

For delivery access, servicing to buildings and loading zone enquiries contact: SLRFreight@transport.nsw.gov.au

OUR PLAN

TO KEEP SYDNEY MOVING



CONSTRUCTION ZONE SCHEDULE	STARTS	ENDS
Alison Rd, between Anzac Pde and Darley Rd	Feb 2016	Nov 2016
Alison Rd, between Darley Rd and Wansey Rd	Feb 2016	Dec 2016
Wansey Rd, between Alison Rd and High St	May 2016	Apr 2017
High St, between Wansey Rd and Avoca St	Nov 2016	Jul 2017
High Cross Park	Jan 2017	Mar 2017
Anzac Pde, between Dacey Ave and Todman Ave	Jan 2017	Dec 2017
Anzac Pde, between Todman Ave and High St	May 2016	Nov 2016
Anzac Pde, between High St and Rainbow St	Jun 2016	Apr 2017
Anzac Pde, south of Rainbow St	May 2017	Dec 2017

These dates are current at time of publication (March 2016) and may be subject to change during the course of construction.

CONSTRUCTION TIMELINE

2015

- Early works in Randwick/Kensington/Kingsford

2016

- Construction of the Sydney Light Rail commences in Randwick/Kensington/Kingsford

2017

- Major construction for Sydney Light Rail in the south east completed

2018

- Testing of the light rail commences

2019

- The first passenger services commence



MORE INFORMATION ON OUR SUPPORT SERVICES

To find out more about the changes taking place in your area, go to mysydney.nsw.gov.au

For road closure and alternative route information visit: livetraffic.com or call the Traffic Information Line on 132 701.

For public transport information, including bus route changes visit: transportnsw.info or call 131 500.

For general project enquiries call 1800 684 490.

For urgent enquiries: 24 hour Construction Response Line 1800 775 465.

Keep informed of changes and news alerts at: mysydney.nsw.gov.au

