



# SHRED-IT RETIMING CASE STUDY

## Overnight collections increase productivity

Transport for NSW partnered with Shred-it to trial overnight secure paper collections in one of its CBD buildings. The trial demonstrated a substantial improvement in productivity for Shred-it.

The most interesting efficiency was a significant reduction in the time that operators spent waiting for and travelling in lifts. “When you are completing a collection overnight, the lift is right where you left it on entering a floor,” said Tom Bell, Shred-it’s General Manager. “During business hours we mostly have to give priority to those working in the building.”

Additional benefits observed include a higher chance of finding an available loading zone and a reduction in total vehicle travel time throughout the Sydney CBD, as the most optimal route could be taken overnight.

The trial would not have been possible if TfNSW and Shred-it did not initiate a discussion about the retiming opportunity. “This trial demonstrates the benefits that operators and businesses can unlock by having an open-minded, collaborative discussion,” said Marg Prendergast, Transport for NSW’s CBD Coordinator General.

Shred-it is now expanding its overnight activities to other customers throughout the CBD to enhance productivity benefits. The primary focus is to shift more activity to non-peak periods which will help to improve asset use by freeing up existing vehicles to potentially ‘double shift’ equipment (one shift overnight in the CBD and another outside the CBD during peak periods).